



ADDENDUM No. 1

Request for Proposal (RFP) for Design, Development, Deployment & Maintenance of Integrated Mobile Application for IHC Member Services

India Habitat Centre, Lodhi Road, New Delhi 110003

RFP Reference: IHC/IT/RFP/2026/-07-10/1

Addendum Date: July 15, 2026

The following amendments and additions are made to the above-referenced RFP. This Addendum is now an official part of the RFP. If any of these new details contradict what was written before, the updates in this document shall take precedence. All bidders are required to take note of the following before submitting their proposals.

1. Amendment to Section 8 - Technical Requirements (Concurrent Users)

The requirement relating to concurrent users has been amended to read as follows:

"Support for a minimum of 2,000 concurrent users, instead of 5,000, with a scalable architecture capable of handling peak event loads."

2. Bid Validity

Bids shall remain valid for a period of 60 days.

3. Commercial Bid Format

The Commercial Proposal shall be submitted strictly in the following format:

Sr.	Item	Amount (₹)
1	Development Cost	
2	Third Party Licenses	
3	Deployment	
4	Training	
5	Total Lump Sum (Sr. 1 to 4)	
6	AMC Year 1	
7	AMC Year 2	
8	AMC Year 3	
9	Evaluated Price: F for QCBS = Total Lump Sum + 3 Years AMC	

4. Taxes

All prices quoted shall be inclusive of all applicable taxes.

5. Performance Bank Guarantee (PBG)

Section 13, Stage 1 payment (10% of the contract value, upon acceptance of the Work Order and signing of the contract) shall be released against a Bank Guarantee of equivalent value from a scheduled commercial bank, valid up to the end of the warranty period. This Bank Guarantee shall serve as the Performance Security; no separate PBG shall be required.

6. Liquidated Damages (LD)

Please note that vendor attributable delay will trigger a penalty of 0.5% of contract value per week of delay, subject to maximum 10% of contract value. Once 10% limit is reached, IHC has the right to cancel the contract entirely.

All other terms and conditions of the RFP shall remain unchanged.

India Habitat Centre